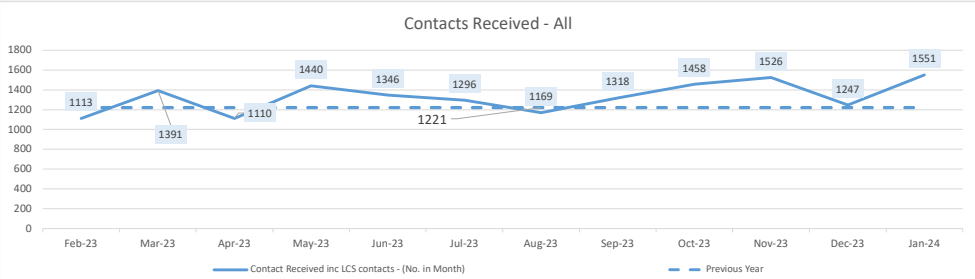
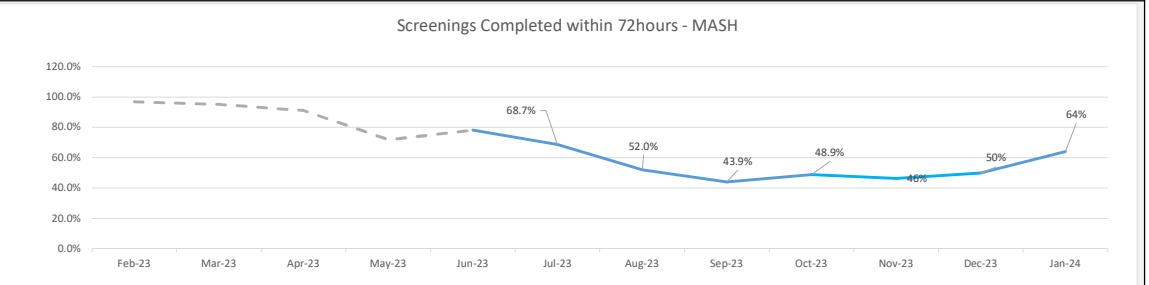
Jauary 2024

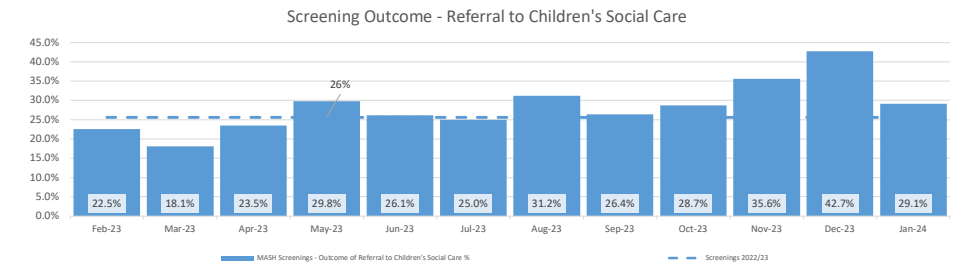
CHILDRENS SERVICES PERFORMANCE AND QUALITY ASSURANCE SCORECARD

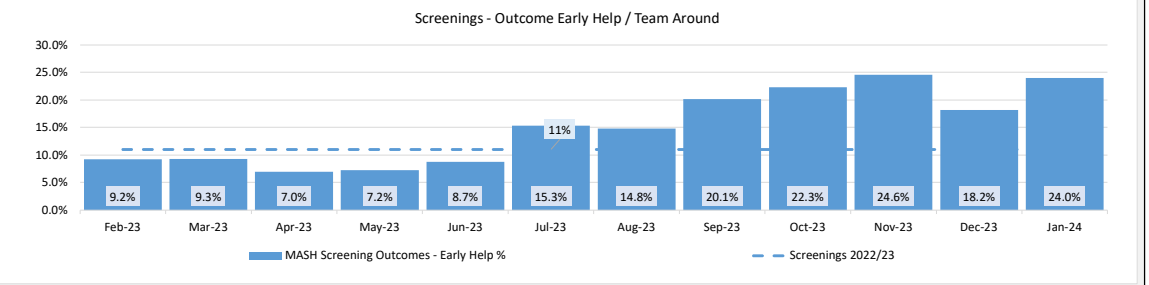
FRONT DOOR - Head of Service - Adolescent Services - Claudious Madembo

Summary Performance Charts







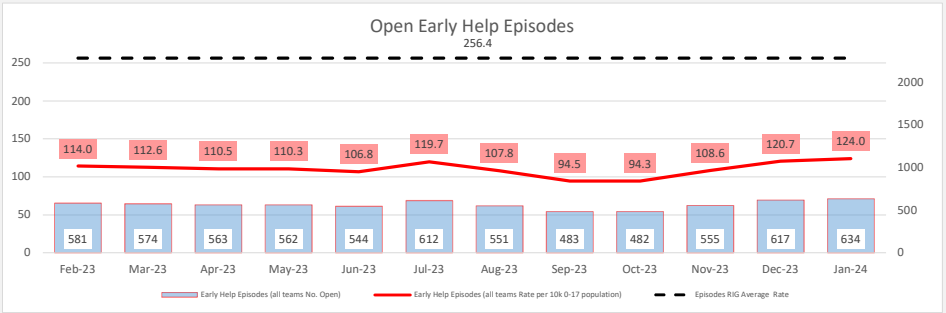


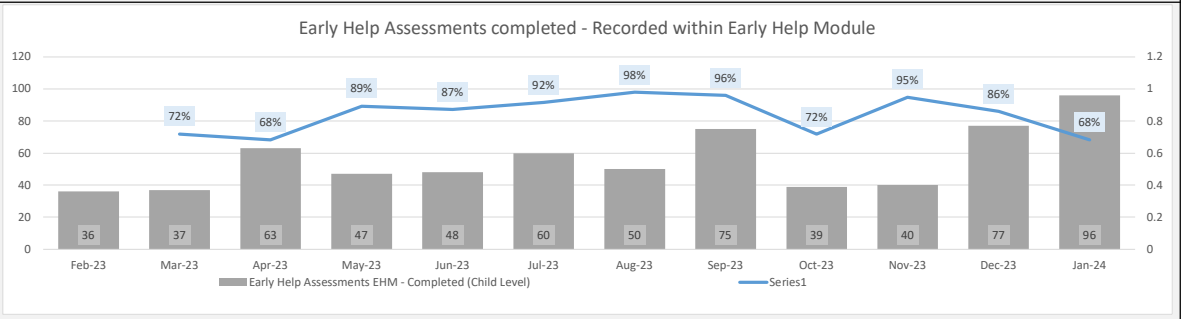
Highlight Indicators

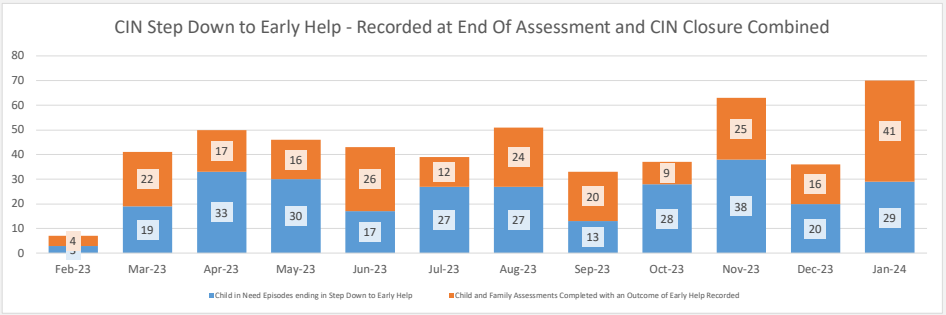
Ref	Indicator	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Previous Year	Target	Greater Manchester Average	North West Average	Statistical Neighbour Average	England Average	Last 12 Months	Performance	Direction of Travel
FD1	Contact Received inc LCS contacts - (No. in Month)	1169	1318	1458	1526	1247	1551	1350								↑
FD2	Contact - (12 Month Rolling Rate)	3058	3043	3056	3049	3059	3091	2732								↑
FD2a	MASH Contact (No)	1150	1307	1451	1524	1239	1548	1343								↑
FD2b	MASH Contact Ending Prior to Screening (No)	295	114	209	139	94	192								G	↑
FD2c	MASH Contact Ending Prior to Screening (%)	26%	9%	14%	9%	8%	12%								G	↑
FD2d	Requests for Information Received	58	84	87	38	27	53									↓
FD2e	MASH Screenings Completed	852	1185	1209	1318	1096	1120								A	
FD2f	MASH Screenings Completed within 72hrs	52.0%	43.9%	48.9%	46%	50%	64%								A	
FD7	Contact Referred to children's social care (% of ALL contact in month EHM and LCS with an outcome of Children's Social Care by month end)	21.6%	22.4%	22.5%	28.1%	33.2%	20.5%	20%							G	
FD8b	Requests for Information Completed	58	84	87	55	16	47									
FD8c	MASH Screening Outcomes - Referral to Children's Social Care %	31.2%	26.4%	28.7%	35.6%	42.7%	29.1%	26%							G	
FD8d	MASH Screening Outcomes - Early Help %	14.8%	20.1%	22.3%	24.6%	18.2%	24.0%	11%							G	
FD8e	MASH Screening Outcomes - Referral to Other Agency %	1.1%	1.0%	1.2%	1.7%	1.1%	0.7%	13%							G	
FD8f	MASH Screening Outcomes - Information and Advice %	53.2%	52.0%	47.2%	37.9%	37.9%	46.0%	53%							G	
FD16	Domestic Abuse Notifications Received	285	269	283	302	295	332									

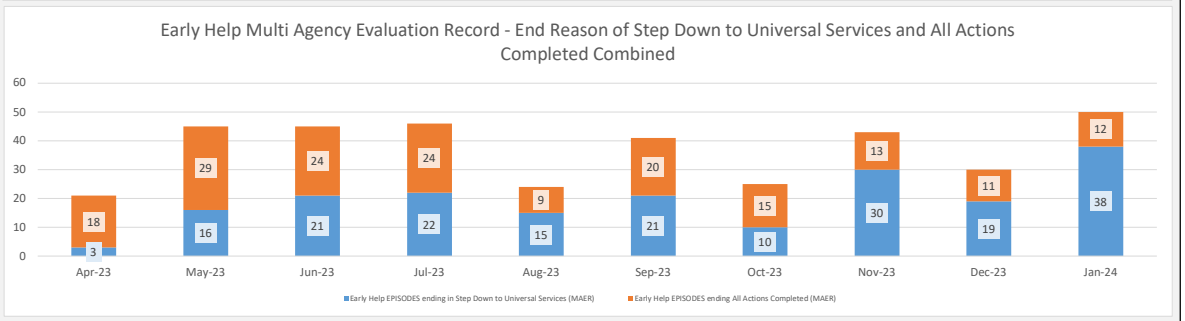
EARLY HELP - Head of Service - Early Help Neighbourhoods and Early Years Service - Faye Edwards

Summary Performance Charts





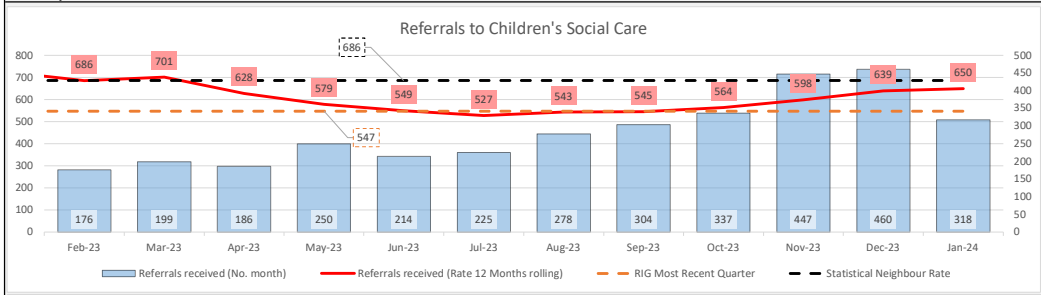


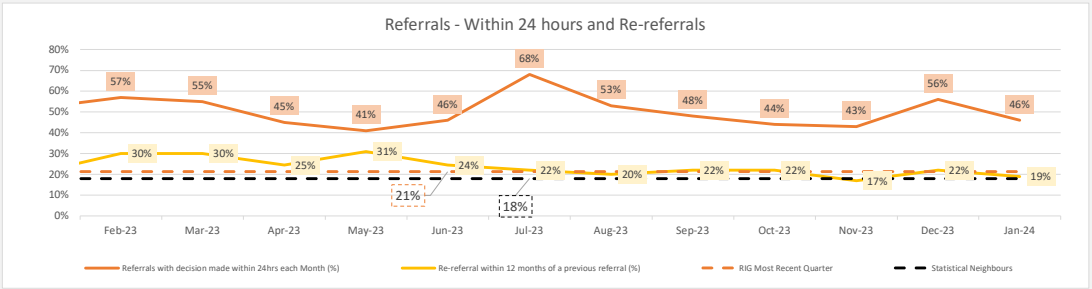


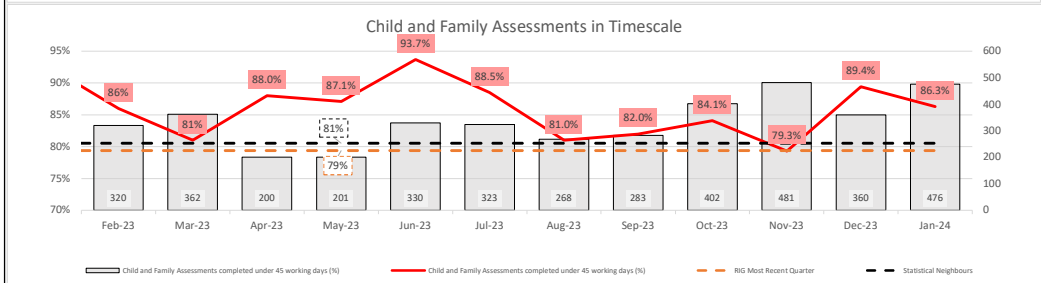
Ref.	Indicator	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Previous Year	Target	Greater Manchester Average	North West Average	Statistical Neighbour Average	England Average	Last 12 Months	Performance	Direction of Travel
EH2	Early Help Episodes (all teams No. Open)	551	483	482	555	617	634	570							G	↑
EH3	Early Help Episodes (all teams Rate per 10k 0-17 population)	107.8	94.5	94.3	108.6	120.7	124.0	111.9							G	↑
EH7	Early Help Assessments recorded within EHM - Open at month end Number	88	75	74	101	136	152	59								↑
EH9	Early Help Assessments EHM - Completed (Child Level)	50	75	39	40	77	96	34							G	↑
EH9a	Early Help Assessments Completed in Timescale 45 days % each month	98%	96%	72%	95%	86%	68%								R	↓
EH10	Early Help Episodes ending in Step Up to Children's Social Care (Multi Agency Evaluation Record)	14	44	25	38	19	20	4							A	
EH10a	Early Help EPISODES ending in Step up to Childrens Social Care (Episode End Reason)	0	0	0	0	4	1									
EH10b	Early Help EPISODES ending in Step Down to Level 2 (MAER)	2	5	13	5	29	24								A	
EH10c	Early Help EPISODES ending in Step Down to Universal Services (MAER)	15	21	10	30	19	38								G	
EH10d	Early Help EPISODES ending All Actions Completed (MAER)	9	20	15	13	11	12								G	
EH11	Child in Need Episodes ending in Step Down to Early Help	27	13	28	38	20	29	9							G	
EH11a	Child and Family Assessments Completed with an Outcome of Early Help Recorded	24	20	9	25	16	41								G	

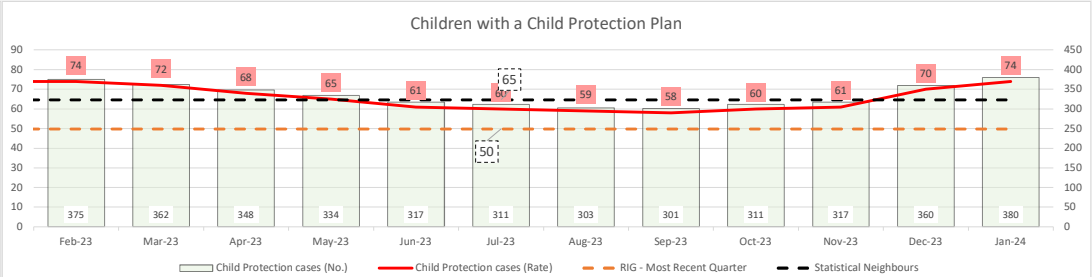
CHILD IN NEED - Head of Service - Child in Need and Child Protection - Helen Delamere

Summary Performance Charts

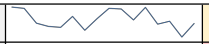
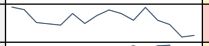
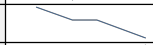
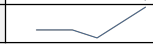






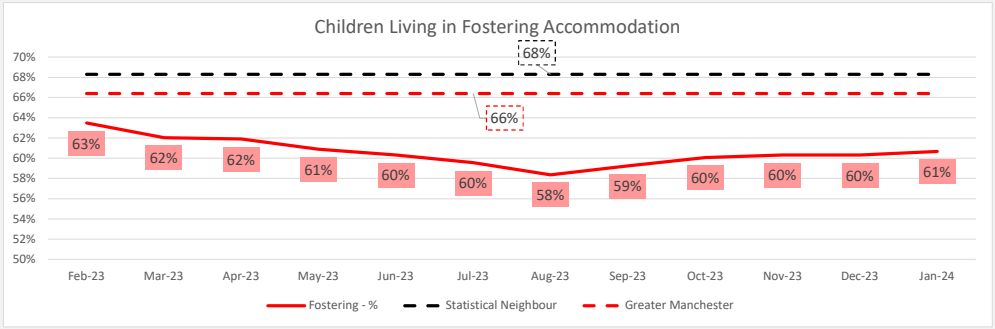


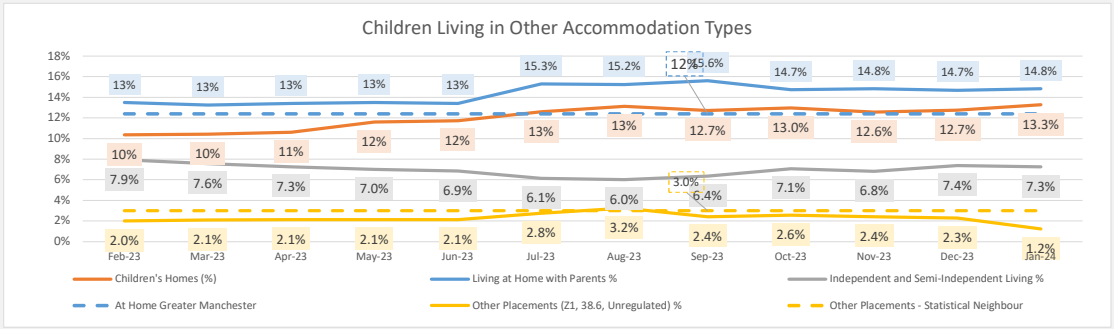
Ref	Indicator	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Previous Year	Target	Greater Manchester Average (2021/22)	North West Average (2022/23)	Statistical Neighbour Average (2022/23)	England Average (2022/23)	Last 12 Months	Performance	Direction of Travel
CIN1	Referrals received (No. month)	278	304	337	447	460	318	280							A	↓
CIN2	Referrals received (Rate 12 Months rolling)	543	545	564	598	639	650	701	612	674	530	686	545		R	↑
CIN3	Referrals with decision made within 24hrs each Month (%)	53%	48%	44%	43%	56%	46%	46%							A	↓
CIN4	Re-referral within 12 months of a previous referral (%)	20%	22%	22%	17%	22%	19%	28%	20-24%	23%	21%	21%	21%		G	↓
CIN5	Referrals where a child was found to be not in Need after Assessment.	11%	12%	26%	27%	27%	26%	30%	29%	24%	27%	33%	30%		G	↔
CIN6	Assessments Completed (No. Month)	268	283	402	481	360	476	383							A	
CIN7	Assessments Completed (12 Month Rolling Rate)	697	681	692	726	732	777	900		730	597	814	557		A	
CIN8	Child and Family Assessments completed under 45 working days (%)	81.0%	82.0%	84.1%	79.3%	89.4%	86.3%	76%	85%	81%	79%	81%	82%		G	↓
CIN9	Strategy Meetings (No. Completed Month)	143	153	153	215	189	180	151								
CIN10	Strategy meetings (12 Month Rolling Rate)	332	334	336	343	355	364	353								
CIN10a	Strategy Meeting Attendance by Key Agency - Police (%)	99%	99%	100%	100%	100%										
CIN10b	Strategy Meeting Attendance by Key Agency - Health (%)	89%	83%	90%	89%	86%										
CIN10c	Strategy Meeting Attendance by Key Agency - Education (%)	44%	81%	81%	90%	56%										
CIN11	Strategy Meeting Outcome - S47 (% Month)	59%	67%	59%	75%	73%	74%	74%							G	
CIN12	Strategy Meeting Outcomes-No Further Action (% Month)	33%	26%	36%	28%	25%	19%	21%							G	
CIN13	Section 47s Completed (no. Month)	80	86	112	124	129	122	113								
CIN14	Section 47s Completed (12 Month Rolling Rate)	235	235	232	231	238	239	268		207	176	247	165			
CIN15	Section 47s Completed - % Conference Outcomes ICPC (YTD)	34%	39%	36%	38%	38%	38%	39%		32%	33%	34%	33%		G	
CIN16	Child in Need Plan (No.)	425	408	420	419	421	410	513		576	486	585	460			
CIN 16a	Child in Need Plan (Rate.)	80	82	82	82	82	80			113	95	114	90			
CIN17	Child In Need Reviews that were due **completed in timescale** (% YTD)	68%	69%	71%	72%	73%	74%	74%	80%						A	
CIN18	Child Protection cases (No.)	303	301	311	317	360	380	348		289	251	330	221		R	
CIN19	Child Protection cases (Rate)	59	58	60	61	70	74	68		57	49	65	43		R	↑
CIN20	Child Protection - Statutory visits in timescale (visit within last 28 days at Month end)	91%	94%	95%	96%	96%	71%		95%						R	↓
CIN21	Number of Times a Child was Reported Missing (No Month)	165	185	185	161	101	129	145							R	↑

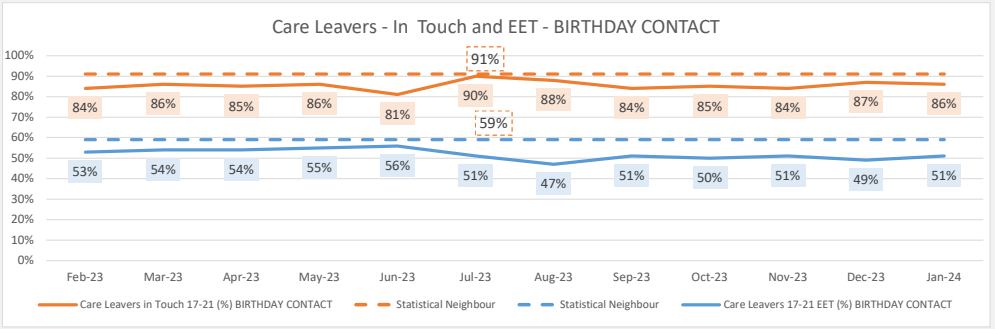
CIN22	Number of Incidents where a Missing from Home Interview was Offered (by month end)	105	137	94	102	62	96								A	
CIN23	Missing incidents completed return home interview with 72hrs (No)	57	92	57	46	12	16								R	
CIN24	Number of Children with one or more missing incident each month	94	90	94	95	64	72	79							A	↑
CIN25	Complex Safeguarding - Referrals into the Complex Safeguarding Team (Quarterly)		27					17								
CIN26	Complex Safeguarding - Referrals into the Complex Safeguarding Team Closed NFA % (Quarterly)		33.33%					46%								
CIN27	Complex Safeguarding Team - Cases Open to Complex Safeguarding Team (Quarterly)		37					37								

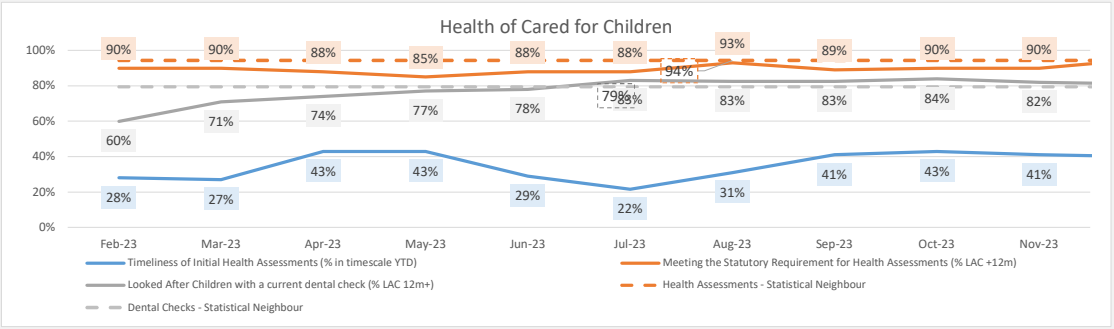
CARED FOR CHILDREN - Head of Service Cared for Children and Care Leavers - Gordon Murray/Alison Sollom

Summary Performance Charts









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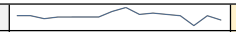
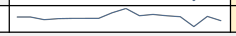
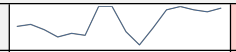
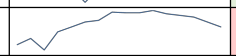
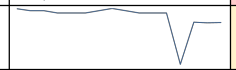
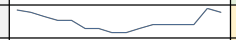
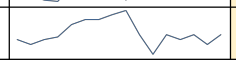
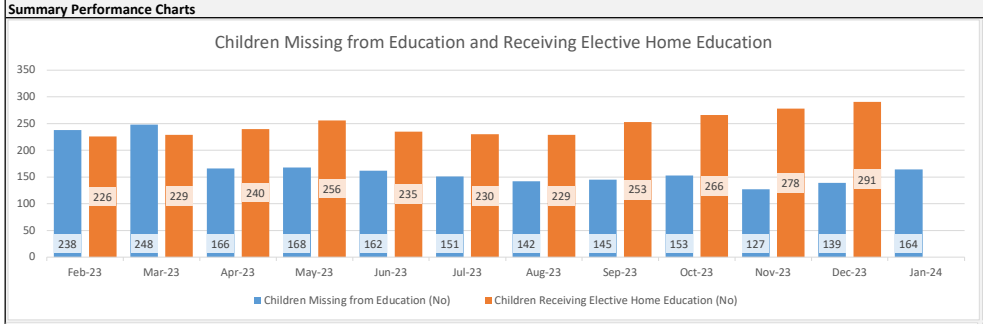
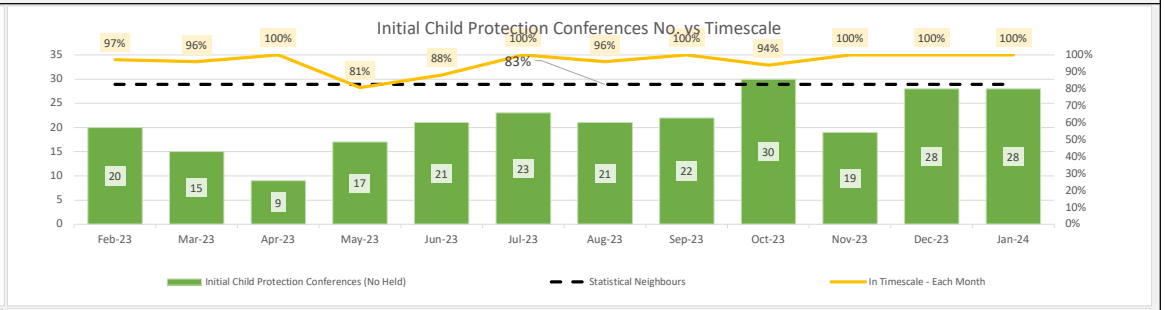
CF1	Cared for Children (No.)	663	660	651	648	640	641	656	552							↔
CF2	Cared for Children (Rate)	128	128	126	125	124	124	131	110							↔
CF3	Cared for Children - Statutory Visits in Timescale (%)	81.0%	92.0%	87.0%	92.0%	87.8%	83.0%	83%	90%						R	↓
CF4	Cared for Children with 3 or more placements in a 12 month period. (%)	10.4%	10.3%	10.3%	10.0%	9.4%	8.3%	5.0%	<7%	9%	9%	9%	10%		G	↓
CF5	Cared for Children for 2.5 years who were living in the same placement for at least 2 years (% Quarterly)	70.5%	70.5%	70.5%	70.5%	68.3%	68.3%	68%	73%	67%	69%	68%	69%		G	↔
CF6	Cared for Children subject to 3 or more changes of Social Worker in the last 12 months (%)	31%	34%	36%	35%	36%	35%	29%	10%						R	↓
Where We Live																
CF7	Within Tameside (%)	58.5%	58.5%	59.0%	58.2%	58.4%	57.3%	59%	>65%	59%	61%	59%	56%		A	↓
CF8	Fostering - No.	387	391	391	391	386	389	407							A	
CF9	Fostering - %	58%	59%	60%	60%	60%	61%	62%	71%	66%	66%	68%	68%		A	↑
CF10	Placed for Adoption (No)	20	16	12	14	12	13	20							G	
CF11	Placed for Adoption (%)	3.0%	2.4%	1.8%	2.2%	1.9%	2.0%	3.0%		3%	2%	3%	2%		G	
CF12	Living at Home with Parents No.	101	103	96	96	94	95	87							A	
CF13	Living at Home with Parents %	15.2%	15.6%	14.7%	14.8%	14.7%	14.8%	13%	8%	12%	11%	8%	7%		A	↔
CF14	Children's Homes (No)	86	83	83	86	86	86	76							A	
CF15	Children's Homes (%)	13.0%	12.6%	12.7%	13.3%	13.4%	13.4%	12%							A	↔
CF16	Independent and Semi-Independent Living No	47	45	48	47	44	43	46							G	
CF17	Independent and Semi-Independent Living %	7.1%	6.8%	7.4%	7.3%	6.9%	6.7%	7.0%							G	
CF18	Secure Units No	1	1	0	0	0	1	3							A	

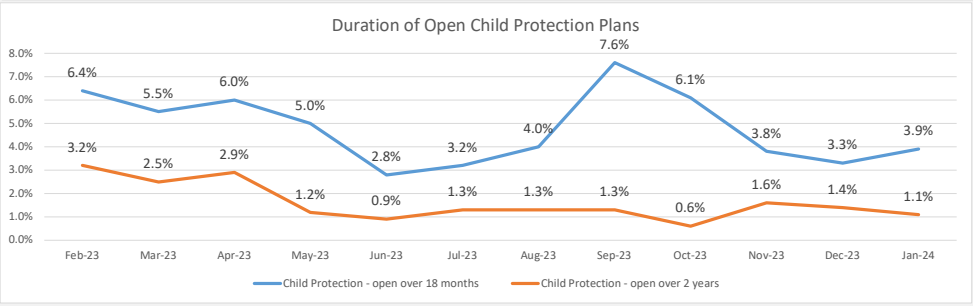
CF19	Other Placements (Z1, 38.6, Unregulated) No.	17	16	15	8	15	12	14							A	
CF20	Other Placements (Z1, 38.6, Unregulated) %	2.6%	2.4%	2.3%	1.2%	2.3%	1.9%	2.1%		2%	1%	3%	1%		A	
Outcomes																
CF21	Timeliness of Initial Health Assessments (% in timescale YTD)	31%	41%	43%	41%	40%	42%	27%							R	↑
CF22	Timeliness of Initial Health Assessments (% in timescale MONTH)	50%	74%	56%	18%	22%	55%	27%							R	↑
CF23	Meeting the Statutory Requirement for Health Assessments (% LAC +12m)	90%	90%	95%	93%	90%	91%	85%	96%	94%	92%	94%	89%		G	↑
CF25	Looked After Children with a current dental check (% LAC 12m+)	84%	82%	81%	80%	77%	74%	77%	80%	75%	77%	79%	76%		R	↓
CF27	Looked After Children with an Education Health and Care Plan (%)	21%	21%	n/a	17%	17%	17%	22%							A	
CF28	Looked After children 3 - 15 with a current Personal Education Plan (% Quarterly)	99%	99%	99%	99%	99%	99%	99%							G	↔
CF29	Care Leavers with a Pathway Plan in place (%)	87%	87%	87%	87%	91%	90%	86%							A	↓
CF30	Care Leavers in Touch 17-21 (%) BIRTHDAY CONTACT	88%	84%	85%	84%	87%	86%	92%	93%						A	↓
CF31	Care Leavers 17-21 EET (%) BIRTHDAY CONTACT	47%	51%	50%	51%	49%	51%	54%	52%						A	↑

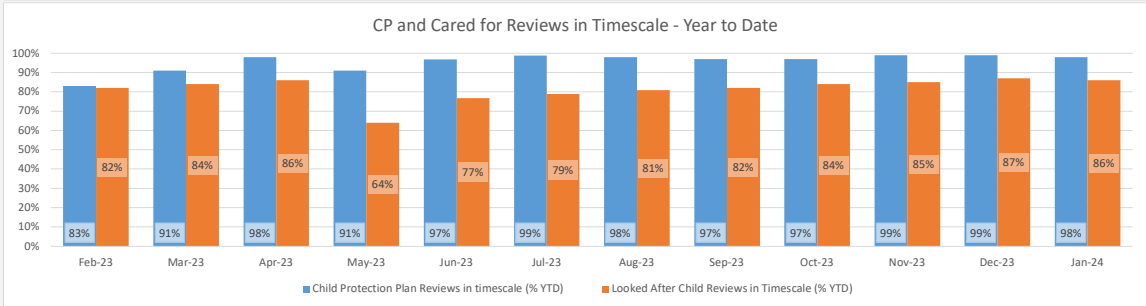
SAFEGUARDING AND QUALITY ASSURANCE - Head of Service Safeguarding and Quality Assurance - Melanie Field

Summary Performance Charts





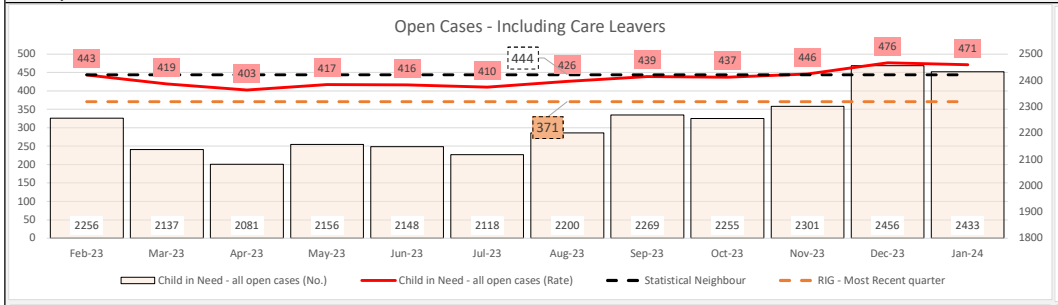


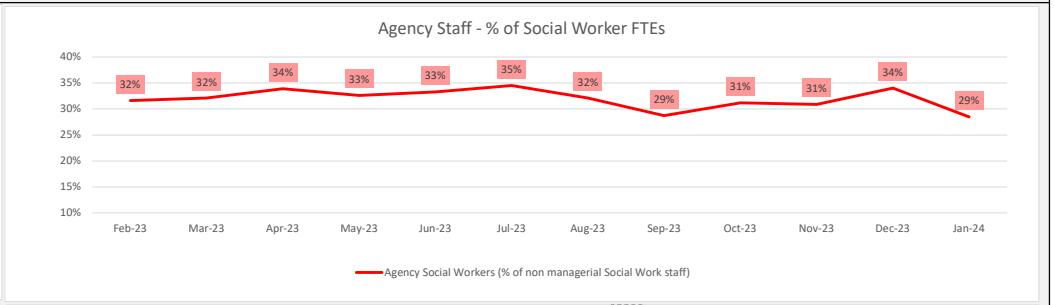


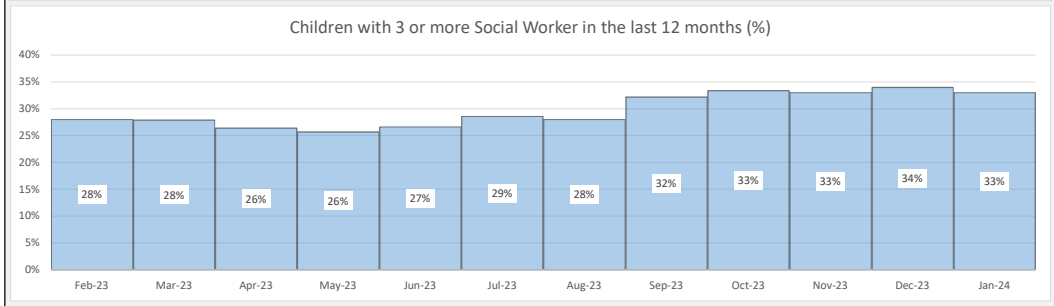
Ref	Indicator	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Previous Year	Target	Greater Manchester Average (2021/22)	North West Average (2022/23)	Statistical Neighbour Average (2022/23)	England Average (2022/23)	Last 12 Months	Performance	Direction of Travel
SG1	Children Missing from Education (No)	142	145	153	127	139	164	248							A	↑
SG2	Children Receiving Elective Home Education (No)	229	253	266	278	291		229							N/A	
SG3	% of Children receiving Elective Home Education who are open to Children's Social Care	1.7%	1.6%	0.8%	0.4%	0.7%		2.2%							N/A	
SG4	Child in Need (all open cases) with a Education Health and Care Plan (%)	14%	13%	n/a	12%	11%	11%	15%							A	
SG5	Children with Initial Child Protection Conferences held under 15 Working Days (% YTD)	93%	94%	94%	95%	96%	96%	72%	83%	83%	80%	83%	78%		G	↔
SG6	Children with Initial Child Protection Conferences held under 15 Working Days (% IN MONTH)	96%	100%	94%	100%	100%	100%	72%							G	↔
SG7	Initial Child Protection Conferences (No Held)	21	22	30	19	28	28	18								
SG8	Attendance at Initial Child Protection Conference by Police	95%	86%	90%	90%	82%	71%	59%							A	
SG9	Attendance at Initial Child Protection Conference by Health	81%	100%	97%	90%	75%	57%	85%							A	
SG10	Attendance at Initial Child Protection Conference by Education	36%	86%	65%	82%	50%	65%	77%							A	
SG11	Child Protection Plan Reviews in timescale (% YTD)	98%	97%	97%	99%	99%	98%	86%	91%	88%	87%	83%	88%		G	↓
SG12	Child Protection Plan Reviews in timescale (% Each Month)	100%	97%	100%	100%	100%	90%								A	
SG13	Child Protection - open over 18 months	4.0%	7.6%	6.1%	3.8%	3.3%	3.9%	5.5%							G	↑
SG14	Child Protection - open over 2 years	1.3%	1.3%	0.6%	1.6%	1.4%	1.1%	2.5%	2.1%	3%	3%	2%	2%		G	↓
SG15	Looked After Child Reviews in Timescale (% YTD)	81%	82%	84%	85%	87%	86%	87%	95%						G	↑

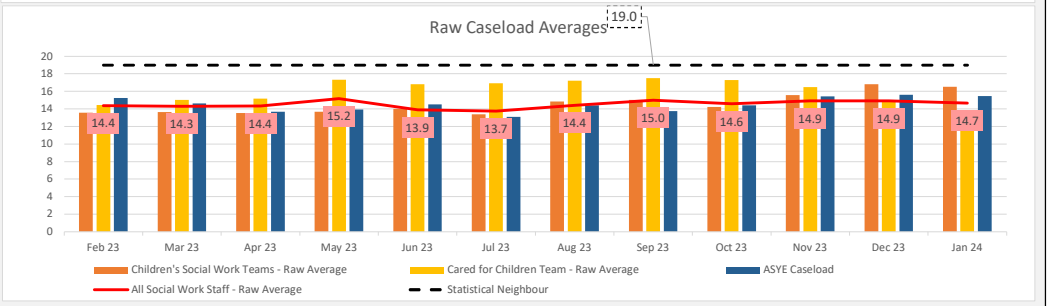
WORKFORCE - Assistant Director of Children's Services - Alison Montgomery

Summary Performance Charts









Ref	Indicator	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Previous Year	Target	Greater Manchester Average (2021/22)	North West Average (2022/23)	Statistical Neighbour Average (2022/23)	England Average (2022/23)	Last 12 Months	Performance	Direction of Travel
WF1	Child in Need - all open cases (No.)	2200	2269	2255	2301	2456	2433	2137	2175	2087	1978	2271	1752		A	↓
WF2	Child in Need - all open cases (Rate)	426	439	437	446	476	471	427	433	408	387	444	343		A	↓
WF3	Newly Qualified Social Worker on ASYE (% of Social workers FTE)	25%	24%	25%	20%	28%	24%	20%							R	
WF4	Agency Social Workers (% of non managerial Social Work staff)	32%	29%	31%	31%	34%	29%	32%	14-22%						R	↓
WF5	Children with 3 or more Social Worker in the last 12 months (%)	28%	32%	33%	33%	34%	33%	28%	15%						R	↓
WF5a	Child in Need Supervision Completed in the last 4 Weeks	34%	66%	58%												
WF5b	Care Lever Supervision Completed in the last 8 Weeks	85%	100%	94%												
WF5c	Supervision Completed in the Last 4 weeks - Excluding Cared for Children and Care Leavers				80%	49%	65%								R	↑
WF5d	Supervision Completed in the Last 8 weeks - Cared for Children and Care Leavers				89%	89%	64%								R	↓
Caseloads																
WF6	All Social Work Staff - Raw Average	14.4	15.0	14.6	14.9	14.9	14.7	14.3	16-18						G	↓
WF6a	All Social Work Staff - Excluding ASYE	14.5	15.4	15.1	14.8	15.3	15.2								G	↓
WF8	All Social Work Teams - Highest Individual Caseload	27.0	33.0	34.0	33.0	39.0	34.0	40							R	↓
WF9	Children's Social Work Teams - Raw Average	14.8	15.0	14.2	15.6	16.8	16.5	13.6							G	↓
WF10	Children with Disabilities Team - Raw Average	16.5	19.0	24.7	20.0	16.0	15.4	11.2							G	↓
WF11	Cared for Children Team - Raw Average	17.2	17.5	17.3	16.5	15.0	13.5	15							G	↓
WF12	Adoptions Team - Raw Average	5.7	5.2	5.3	4.8	4.8	5.0	5.5							G	↑
WF13	Leaving Care Team - Raw Average (Personal Advisors post 18 caseload)	29.4	24.5	20.1	20.1	20.0	19.1	-							G	↓
WF14	ASYE Caseload	14.4	13.8	14.4	15.4	15.6	15.5	14.6							G	↓